

LIMITED LIFETIME WARRANTY

ODL Incorporated (ODL) provides limited lifetime warranty coverage on its Brisa Retractable Screen Door products (Products) as described in this limited lifetime warranty. This limited warranty runs only for the benefit of the first retail purchaser/owner (Customer) and continues in effect for so long as the Customer owns the Products, and is not transferrable. Warranty coverage under this limited lifetime warranty runs from the date of purchase of the Product (proof of purchase is required), subject to the limitations and exclusions below. This limited warranty gives you specific legal rights; you also may have other rights which vary from state to state.

During the limited warranty coverage period, ODL warrants that the Products will be free of defects in factory materials and workmanship, so long as the Products are used as intended and subject to the following exclusions:

- Products that are not installed or operated in accordance with ODL's instructions, including Products that are not installed on a steel, wood or fiberglass entry door.
- Products that are used for commercial or other non-residential installations or purposes.
- Incidental/inconsequential damages and failures due to misuse, abuse or normal wear and tear.
- Damage to the entry door or other housing materials.
- Costs associated with the removal or installation of the Products.
- Defects or damages resulting from shipment by common carriers, private transportation or other means of transportation.

This Limited Lifetime Warranty is the sole and exclusive warranty provided by ODL, and all other warranties and conditions are excluded and disclaimed to the fullest extent allowed by law. **UNDER THE LAW OF CERTAIN STATES, THERE MAY BE NO IMPLIED CONDITIONS OR WARRANTIES APPLICABLE TO YOUR PRODUCTS, AND ALL IMPLIED CONDITIONS OR WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE EXCLUDED AND DISCLAIMED WHERE ALLOWED BY LAW.** If implied warranties are imposed under any applicable state law, all such implied warranties are limited to the duration of the applicable provisions of this limited lifetime warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

If a defect covered by this limited warranty occurs, ODL will repair or replace the Products, or refund the purchase price, in its sole discretion. A partial refund or other remedy may be provided by ODL in the event of Products as to which replacement parts are no longer available, as determined by ODL. This "repair, replacement or refund" remedy is the **sole and exclusive remedy** under this

limited warranty. ODL has **no responsibility or liability for any incidental or consequential damages**, all of which are specifically **excluded and disclaimed** from this limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

In the event a defect covered by this limited warranty occurs, the Purchaser must contact ODL (see contact information below) and submit a written claim. The written claim must be submitted within the warranty coverage period and within thirty (30) days from the date of the Products' receipt for any defect reasonably discoverable at the time of delivery, or within thirty (30) days from discovery in the event any other defect is identified. The Customer must use reasonable diligence to include in the written claim all of the following:

- The Customer's name, address, telephone number and email
- An adequate description of each defect
- Identification of Products (size, design, type and model number)
- Date of purchase, place of purchase, and the date of delivery to the Customer (with proof of purchase attached)
- Current address or location of the Products.

If further inspection is necessary, the Customer, at ODL's option, must permit ODL or its representative to inspect the Products.

The terms of this Limited Lifetime Warranty cannot be changed or modified, except by a written agreement signed by an officer of ODL.

We may be contacted as follows:

ODL Incorporated
215 East Roosevelt Avenue
Zeeland, Michigan 49464
Phone: 1-866-635-4968
Email: retail_info@odl.com
Website: odl.com